

INTEGRATED MANAGEMENT POLICY

Quality, Food Safety and Environment

F_DGC_01_10

Smurfit Kappa – Plásticos Vicent, in addition to operating according to the general procedures of the group to which it belongs, SMURFIT KAPPA, has implemented an Integrated Management System (IMS), based on ISO 9001, ISO 14001 and BRC-Packaging Materials for the design, manufacture and commercialisation of our Bag-in-Box packaging, including the manufacture of components (rings, taps and film).

The IMS aims to ensure customer satisfaction, end-user safety and preservation of the environment, taking into account the requirements and needs of all interested parties.

Understanding the IMS as an excellent tool for continuous improvement, General Management has established an Integrated Management Policy based on the following principles:

- *Meeting the needs of Human and Technical Resources to ensure sustainable development and the continuous improvement of processes, seeking total customer satisfaction, end-user safety and preservation of the environment.*
- *Establish effective internal and external communication methods, based on transparency criteria that ensure that vital information is known and understood by all parties.*
- *Inspire a feeling of satisfaction and respect in our employees, favouring the development of their potential, promoting the support and training of personnel at all levels, and promoting a greater degree of sensitivity, responsibility and awareness of the need to protect and preserve the environment.*
- *Develop an attitude of leadership, always sustained by ethical and respectful values towards others, both internally and externally.*
- *Comply with the Legal Requirements applicable to our activity, as well as other requirements to which the organisation subscribes, on a regional, national and international level.*
- *Apply the highest levels of Quality to supply a product that meets customer requirements.*
- *Apply the most demanding Food Safety standards to ensure the production of a safe product.*
- *Minimise the Environmental Impacts associated with our activity through the efficient use of resources, adopting the necessary measures to prevent contamination and optimise waste management*
 - ✓ *Disseminate the Sustainability of Bag-in-Box technology, associated with a very low carbon footprint, and therefore, a low impact on climate change throughout the packaging's life cycle.*
 - ✓ *Adapt our product to the Circular Economy model by innovating and developing increasingly sustainable Bag-in-Box solutions.*
- *Promote Continuous Improvement, to ensure a safe product which meets customer requirements, using the continuous analysis of processes by employing useful tools such as Indicators, Objectives and Goals, as well as the systematic and periodic evaluation of the Integrated Management System, favouring the implementation of activities in accordance with this Policy.*

1st March 2021

PASCUAL MARTINEZ PÉREZ

General Manager

 Smurfit Kappa | Ibi

