

Quality and Food Safety Policy

At Smurfit Westrock Bag in Box USA, we are dedicated to manufacturing high-quality plastic bags, taps, and related plastic injection-molded components, ensuring the highest standards of Quality and Food Safety.

Our purpose is to deliver safe, compliant, and reliable products that meet customer expectations and applicable regulatory requirements, while supporting sustainable business growth and operational excellence.

We recognize that Quality and Food Safety are critical to our success and are essential to protecting consumers, satisfying customers, and meeting the expectations of stakeholders and regulatory authorities. We are committed to maintaining and continually improving an effective Quality and Food Safety Management System aligned with our organizational context and strategic direction.

OUR KEY COMMITMENTS

- Develop a robust Quality and Food Safety framework to ensure first-time-right performance and operational excellence in the production of plastic bags, taps and related plastic injection-molded components.
- Ensure the safety of our products through effective hazard prevention, process control, and traceability across all operations.
- Comply with all applicable legal, regulatory, and customer requirements related to product quality and food safety.
- Deliver consistent product quality and reliable performance to enhance customer satisfaction and trust.
- Promote open and effective communication, both internally and across the supply chain, regarding quality and food safety matters.
- Establish, monitor, and review measurable objectives to drive performance and continual improvement.
- Develop and maintain employee competence through training, awareness, and active engagement in Quality and Food Safety.
- Foster a strong culture of accountability, continuous improvement, and operational excellence at all levels of the organization.
- Ensure the availability of resources necessary to maintain and improve the effectiveness of the management system.
- Regularly evaluate system performance through audits, reviews, and data analysis, and implement corrective actions where needed.

This policy provides the framework for establishing and reviewing Quality and Food Safety objectives and is communicated, understood, and applied throughout the organization. It is also made available to relevant interested parties.

April 10th, 2026.



Jelmer van der Ende
General Manager
Smurfit Westrock Bag in Box USA